



MONTGOMERY COUNTY PUBLIC SCHOOLS

Make Your Opinion Count!

- WHAT:** The Parent Satisfaction Survey for the 2009–2010 School Year.
- WHY:** Montgomery County Public Schools wants to know what parents think about their child's school.
- WHO:** A random sample* of parents or guardians of students in Montgomery County Public Schools. If you are part of the random sample, your participation will help ensure a complete and accurate picture of parent opinion at your child's school.
- WHERE:** Online through confidential password entry. *Families in the sample* will be mailed information on how to complete the survey early in March. Parents in the sample who need a translated survey will receive one in the mail.
- WHEN:** Participants are asked to complete the survey as soon as they receive information in early March and no later than May 15, 2010.

**A random sample is a scientific method of selecting survey participants that gives every potential participant an equal chance of being selected. This streamlines the collection of information by reducing the number of surveys that are collected while ensuring that the full range of opinion is taken into account.*

Want to know more? See *Frequently Asked Questions* on the reverse side of this flyer or contact Cynthia Loeb in the MCPS Office of Shared Accountability at 301-279-3848 or via e-mail at Cynthia_Loeb@mcpsmd.org.

Frequently Asked Questions

Montgomery County Public Schools

Parent Satisfaction Survey

What is the Parent Satisfaction Survey?

Montgomery County Public Schools (MCPS) periodically surveys parents on their experiences at their child's school. This information, along with surveys of staff and student opinion, is posted on the school's website. The surveys are an important way to involve the entire school community as schools plan improvements and changes.

Who will participate in the Parent Satisfaction Survey?

A random sample of families at all grade levels will be asked to participate in the survey using the Internet and a confidential password access to the survey.

What does random sample mean?

Each family has an equal chance to be selected to take the survey. A sample streamlines the collection of information by reducing the number of surveys (and postage costs) while ensuring that a full range of opinion is included.

Why is it important to answer the survey?

We want to make sure that we have heard from everyone in the sample so that we have a full and complete picture of parent opinion about each school.

When is the online survey available?

Early March–May 15, 2010

How do families participate?

Families in the random sample will receive information sent directly to their homes on how to complete the survey. The information contains the website address and a password.

Why is a password necessary?

The password ensures that only families with children in the school answer the survey about the school. All answers are completely confidential and reported together with the answers from other families in the school. Families and students are not identified.

What can families do if they do not have a computer with Internet access?

- ▶ Go to their child's school and ask to use a computer.
- ▶ Go to the local library.
- ▶ Go to the MCPS Department of Family and Community Partnerships, Room 50, 850 Hungerford Drive, Rockville, Maryland (Monday–Friday, 7:30 a.m.–5:30 p.m.).

Is the survey translated?

The survey is translated into Chinese, French, Korean, Spanish, and Vietnamese. Families who need a translated survey will receive one in the mail.

Questions? Please contact Mrs. Cynthia Loeb, Office of Shared Accountability at 301-279-3848, or via e-mail at Cynthia_Loeb@mcpsmd.org